



At St. Joseph Health System, our mission is to provide quality care to all our patients, regardless of ability to pay. We believe that no one should delay seeking needed medical care because they lack health insurance or are worried about their ability to pay for their care. That's why St. Joseph Health System has a Patient Financial Assistance Program that provides free or discounted services to eligible patients.



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A Ministry of the
Sisters of St. Joseph
of Orange

**We
Can
Help**



**Patient
Financial
Assistance**

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What is the Patient Financial Assistance Program?

Our Patient Financial Assistance Program helps to make our services available to everyone in our community. This includes people who don't have health insurance and can't pay their hospital bill, and patients who do have insurance but are unable to pay the portion of their bill that insurance doesn't cover.

In some cases, eligible patients may not be required to pay for services; in others, they may be asked to make partial payment.

Who is Eligible?

You may be eligible for our program if you meet the following guidelines:

- You do not qualify for government-sponsored insurance programs (such as Medi-Cal, MSI, Healthy Families, or Medicare.)
- Your family income is less than five times the Federal Poverty Level (up to \$96,750 for a family of four.)
- You think you may have trouble paying your bill.

Our Patient Financial Services Department will work with you to determine if you are eligible. Please remember that access to necessary healthcare is not affected by eligibility for financial assistance. St. Joseph Health System is committed to treating all those who come to us for care.

How to Apply

If you think you might be eligible for our program, have questions about the eligibility requirements, or need help applying for one of the government-sponsored insurance programs described above, please contact one of our financial services representatives. They can be reached at (707) 525-5228.

Confidentiality

We understand that the need for patient financial assistance can be a sensitive and deeply personal issue. We are committed to maintaining the confidentiality of requests, information and funding for all who participate in our program.

